



NAVY SAFE HARBOR OVERVIEW

Navy Safe Harbor is the Navy's lead organization for coordinating the non-medical care of seriously wounded, ill, and injured Sailors, Coast Guardsmen, and their families. Through proactive leadership, Safe Harbor provides a life-time of individually tailored assistance designed to optimize the success of the service member's recovery, rehabilitation, and reintegration activities.

Safe Harbor's goal is to return Sailors and Coast Guardsmen to duty and, when not possible, work collaboratively with federal agencies including the Department of Veterans Affairs, Department of Labor, state, and local organizations to ensure successful reintegration of service members back into their communities.

Staffing:

Non-medical Care Managers are supported by a headquarters staff of subject matter experts. The headquarters staff is divided into two primary departments: Operations and Strategic Support.

The Operations Department is responsible for the continuity of the program. Operations ensure that the Non-medical Care Managers have the support, resources, and training to effectively support enrollees and their families. Operations also provide policy guidance and coordinates higher level enrollee support when the need arises. Strategic Support encompasses subject matter experts in legal matters, employment readiness, family readiness, religious programs, communications, transition assistance, and administrative and budgeting support.

Non-medical Care Managers support and assist seriously wounded, ill, and injured service members and their families, identify needs, and work towards achieving recovery,

rehabilitation, and reintegration goals. They also oversee and assist with the development, execution, and updating of enrollees' individually tailored Comprehensive Recovery Plans.

What is non-medical care management?

Navy Safe Harbor Non-medical Care Managers tailor support to each enrolled service member's needs. Support includes:

- Comprehensive Recovery Plan Development
- Legal and Guardianship Issues
- Pay and Personnel Issues
- Invitational Travel Orders
- Non-Medical Attendant Orders
- Lodging and Housing Adaptation
- Child and Youth Care
- Transportation Needs
- Education and Training Benefits
- Commissary and Exchange Access
- Respite Care
- TBI/PTSD Support Services
- Transition Assistance
- and much more

What is a Comprehensive Recovery Plan?

A Comprehensive Recovery Plan (CRP) is an individualized plan developed by the Non-medical Care Manager, the service member, and the family for each recovering service member that identifies and prioritizes goals. The CRP is a



tool used to help ensure the service member and family remains on course throughout recovery, rehabilitation, and return to active duty or successful reintegration into their communities.

Who's eligible for enrollment?

Safe Harbor enrollment is open to all seriously wounded, ill, and injured Sailors and Coast Guardsmen. Enrollment is open to:

- OIF/OEF casualties
- Shipboard accidents
- Liberty accidents
- Serious medical and psychological conditions (e.g., cancer, severe PTSD)

How do Sailors and Coast Guardsmen enroll in Navy Safe Harbor?

Enrollment in Safe Harbor is voluntary. Sailors and Coast Guardsmen may be referred to Safe Harbor by self-referral, family referral, their command leadership, or their medical team to name a few. For questions on enrollment eligibility, call Navy Safe Harbor's toll-free line, 877-746-8563, or email safeharbor@navy.mil. Additional information is available on the program's website, www.safeharbor.navy.mil. For the latest Navy Safe Harbor information join us on our Facebook and Twitter Pages.

Where is Safe Harbor located?

Navy Safe Harbor Non-medical Care Managers are located throughout the continental United States:

- Walter Reed National Military Medical Center, Bethesda, Md.
- Navy Hospital Bremerton, Wash.
- Captain James A. Lovell Federal Health Care Center, North Chicago, Ill.
- Naval Hospital Jacksonville, Fla.
- Navy Health Clinic New England, Newport, R.I.
- Naval Medical Center Portsmouth, Va.
- Naval Hospital Camp Lejeune, N.C.
- Naval Medical Center, San Diego, Calif.
- Brooke Army Medical Center, San Antonio, Texas
- US Special Operations Command Care Coalition, Tampa, Fla.
- and at the VA Polytrauma Rehabilitation Centers in Tampa, Fla.; Palo Alto, Calif.; Richmond, Va.; and Minneapolis, Minn.

877-746-8563

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